

Council Plan Delivery Plan

2021-2022

Derbyshire County Council Delivery Plan 2021-22

This Delivery Plan has been developed to provide more detail on the implementation of the Council Plan 2021-22. It will also help the Council monitor the progress of its work. Timescales are provided though these sometimes extend outside the period of this plan reflecting the long-term ambition and implementation periods required.

Key

* These columns will be used for internal monitoring only

ASC&H Adult Social Care and Health

CCP Commissioning, Communities and Policy

CS Children's Services

Place Place

Priority: Resilient, healthy and safe communities

Deliverable	Dept	Lead Officer*	Start / Expected Start	Expected Completion	Success Measures*
Worked with partners through the Active Derbyshire network to increase the number of people in local communities taking part in physical activity, including reviewing and updating the Derbyshire Cycle Plan	ASC&H	Dean Wallace	November 2020	November 2021	 Develop a countywide collaborative group for organisations who have a role in physical activity provision to create an approach that targets inequalities and promotes participation in local activities
Provided support to people and communities in need, including financial help from our discretionary fund, and support for those affected by flooding	Place	Claire Brailsford	April 2021	March 2022	To be confirmed
Put in place a new Equality and Diversity Strategy, setting out priority actions the Council will take to reduce discrimination and tackle inequalities	CCP	Emma Crapper	October 2020	March 2022	 New equality and diversity strategy developed and in place across the Council Reviewed and put in place new governance arrangements to sport achievement of agreed priorities Prioritised action plan agreed by the Council Measures of performance to monitor progress developed and approved

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Deliverable	Dept	Lead Officer*	Start / Expected Start	Expected Completion	Success Measures*
Provided targeted support to protect residents who are most susceptible to scams, fraud and financial abuse	CCP	Steve Allen	April 2021	March 2022	 Provided targeted support to residents
Worked with communities in a further 8 areas across the county as part of the Thriving Communities programme, listening to and understanding their needs and working together to ensure they thrive	CCP	Sarah Eaton	March 2021	March 2022	 Revised governance arrangements in place and working effectively Roll out to four new areas of work commenced by April 2021 Approach rolled out to a further four areas by December 2021
Provided green grants to community groups to support investment in sustainable and green community activity	CCP	Sarah Eaton	April 2021	March 2022	 Ensured the Council's new one council grants programme supports investment in sustainable and green community activity
Supported more Derbyshire people to volunteer to help their communities, learning from and building on the remarkable response to the COVID-19 pandemic	CCP	Sarah Eaton	April 2021	September 2022	 Developed a whole Council approach to volunteering Increased the number of volunteers supporting community services and local activities Increased the opportunities for volunteers to make a difference in their local area Ensured that volunteers have the right resources to support their activities

Deliverable	Dept	Lead Officer*	Start / Expected Start	Expected Completion	Success Measures*
Worked with partners through the Local Resilience Forum and created a £15m recovery fund to support individuals, communities and businesses who have been impacted by the pandemic	All depts	Dean Wallace/ Jane Parfrement	Started	March 2020	 Evidence that people in socially vulnerable communities or groups feel well supported in terms of their physical and mental wellbeing
Worked with people with learning disabilities and/ or autism to develop Council services to ensure they are tailored to meet individuals needs and help people achieve their personal goals	ASC&H	Linda Elba- Porter	Started	March 2023	 Number of people with a learning disability and / or who are autistic with an outcome focused support plan Number of people with a learning disability supported to move from 24-hour residential care to more independent supported living settings
Transferred a minimum of 5 libraries to community management, engaging and involving communities in the development of a cost-efficient library service	CCP	Don Gibbs	January 2019	October 2024	 Transferred a minimum of five libraries to community management by October 2021 Transferred 20 libraries and two mobile libraries to community management by 2024

Deliverable	Dept	Lead Officer*	Start / Expected Start	Expected Completion	Success Measures*
Finalised the review of voluntary and community sector grants and established a consistent approach to future funding to support the sector to recover well, grow and thrive	CCP& ASC&H	Sarah Eaton/ Julie Vollor	October 2018	March 2022	 Grants review completed and implementation plan approved New council wide VCS infrastructure model and contract in place New council wide grants system/arrangements in place



Priority: High performing, value for money and customer focussed services

Deliverable	Dept	Lead Officer*	Start / Expected Start	Expected Completion	Success Measures*
Worked with schools to ensure that the percentage of children in Derbyshire schools which are 'Good' or 'Outstanding' is in line with the national average	CS	Iain Peel	Started	March 2025	 Percentage of Derbyshire children in schools rated good or outstanding by Ofsted Percentage of Derbyshire schools rated good or outstanding by Ofsted
Increased the number of council foster carers and improved the availability of high quality children's homes within Derbyshire, so that more children are cared for locally	CS	Alison Noble	To be confirmed	To be confirmed	 Increase in the number of fostering households Percentage of children's homes rated good or outstanding. Reduce average placement costs Increase utilisation of inhouse provision
Provided consistent, high quality early help and safeguarding services for children and families across Derbyshire	CS	Alison Noble	Started	March 2022	 Continued and consistent improvements in the quality and consistency of practice, as demonstrated by a range of indicators External peer review and validation which supports internal evaluation of quality

Deliverable	Dept	Lead Officer*	Start / Expected Start	Expected Completion	Success Measures*
Implemented recommendations from our children's services evaluation to reduce demand, improve outcomes for children, young people and families and reduce expenditure	CS	Alison Noble	To be confirmed	March 2022	 Timely, effective and robust application of thresholds across partners Partner organisations are helped and supported to develop their early help provision Children in care are supported to return home where it is safe and appropriate to do so Work with partners and communities enables a clear understanding of the impact of COVID-19 on vulnerable children and families, with plans in place to respond to increased levels of need Opportunities identified to further embed flexible and mobile working, building on learning during COVID-19
Increased the levels of customer satisfaction in the Council's Highway Service	Place	Geoff Pickford	To be confirmed	March 2022	 Increase in customer satisfaction level in relation to Highways Services Introduce improved methods of obtaining customer feedback
Implemented new national performance measures for Adult Social	ASC&H	To be confirmed	To be confirmed	To be confirmed	To be confirmed

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Deliverable	Dept	Lead Officer*	Start / Expected Start	Expected Completion	Success Measures*
Care to benchmark across the sector to improve outcomes for local people and drive value for money					
Supported a resident-first approach through a range of mechanisms to improve access to online services and customer service performance	CCP/ Place	Julie Odams	June 2019	March 2022	 80 services online by July 2021 94 further services online by Jan 2022 34 further services online by July 2022 Introduce improved processes for dealing with customer enquiries efficiently and effectively Completed the transition of the 'report a fault' form to the Customer Relations Management (CRM) Portal

Deliverable	Dept	Lead Officer*	Start / Expected Start	Expected Completion	Success Measures*
Put in place a new complaints and feedback system to improve service delivery and resident experience	CCP/All depts	Julie Odams	March 2019	April 2022	 100% statutory compliance achieved. Improved reporting delivering a tangible, defined and measurable contribution to performance monitoring. A 20% reduction in the number of complaints received about the feedback procedure. A 30% increase in the number of compliments and comments received from residents
Developed our understanding of the resident experience when interacting with the council, using that insight to improve our approach	CCP	Julie Odams	To be confirmed	To be confirmed	To be confirmed
Developed a medium and long-term organisational recovery and renewal strategy to address the challenges and opportunities presented by COVID-19	CCP	Emma Alexander	April 2021	September 2021	 Organisational recovery and renewal strategy developed and in place

Deliverable	Dept	Lead Officer*	Start / Expected Start	Expected Completion	Success Measures*
Delivered Phase 3 of Vision Derbyshire including activity on business support, climate change, homelessness, independent living and skills and employment priorities, creating new arrangements to speed up joint decision making with partners	CCP/AII depts	Emma Alexander	October 2021	To be confirmed	 New shadow/joint governance arrangements developed and operational Phase 3 implementation plan in delivered Accelerated delivery plan identifying short, medium and long-term programme priorities developed
Worked with partners to secure additional funding into Derbyshire and progress a devolution deal for the East Midlands	CCP/ Place	Emma Alexander/ Joe Battye	To be confirmed	To be confirmed	 Effective local partnership arrangements in place to ensure streamlined governance and decision making to enable Derbyshire to speak with one voice Coordinated one council approach and response to the proposed Devolution and Local Recovery White Paper developed

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Deliverable	Dept	Lead Officer*	Start / Expected Start	Expected Completion	Success Measures*
Identified and implemented a programme of strategic transformation as part of Phase 2 of the Enterprising Council Strategy	CCP/ All depts	Emma Crapper	March 2021	December 2021	 Findings of Strategic Transformation and PMO review agreed and implementation plan in place Prioritised programme of strategic transformation developed and implementation underway Engage with and contribute to the Strategic Transformation Programme to deliver a one Council approach
Established a new Programme Management Office to ensure projects and programmes are coordinated, consistent and deliver improved outcomes and value for money	CCP	Emma Crapper	March 2021	March 2022	 Programme Management Office scope and preferred model approved Implementation plan developed and resources to deliver agreed approach in place Council wide governance arrangements developed an in place New programme management methodology and tools developed and rolled out across the Council

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Deliverable	Dept	Lead Officer*	Start / Expected Start	Expected Completion	Success Measures*
Implemented Phase 1 of the Modern Ways of Working strategy working with employees across the Council to design new approaches to agile and flexible working	CCP	Emma Crapper	September 2020	March 2022	 Modern Ways of Working approach and strategy developed and in place Early start areas, aligned to the Council's Business Continuity Plans, developed and approved to secure ongoing employee engagement Prioritised action plan in place and implementation underway Evaluation of project learning set approach completed, and findings fed back to CMT
Carried out reviews of Human Resources and Finance functions to further improve these services and make savings	CCP	Jen Skila/ Paul Stone	April 2021	September 2021	 Functional reviews completed and new structure implemented Structures are in place and budgets have been vired. Progress has been made against the detailed action plan including improved communication and collaboration. This will be measured through regular surveys to those in scope of the review
Developed and approved the Council's People Strategy and associated people	CCP				To be confirmed

Deliverable	Dept	Lead Officer*	Start / Expected Start	Expected Completion	Success Measures*
priorities, encompassing the council's people vision, employee values and behaviours					
Implemented the Wellbeing Action Plan to support employee wellbeing, reduce sickness absence and improve service delivery	CCP/All depts	Jen Skila	March 2019	April 2022	 Implemented a new Health, Safety and Wellbeing team structure that delivers a proactive approach to managing the health, safety and wellbeing of employees and strengthens the council's monitoring and statutory compliance. Redefined the way the Council monitors and records sickness to reduce sickness absence levels and its impact on service delivery Achieved sickness absence reduction targets
Started to centralise all the Council's property assets and budgets to ensure the most effective use of our land and buildings	CCP	Janet Scholes	March 2019	March 2022	 Preferred delivery model and framework for asset optimisation through corporate landlord identified Resources required to deliver this established
Kept Council Tax within the lowest 25% of County Council areas and lobbied government to secure a better funding settlement	CCP	Pete Handford	April 2021	March 2022	 • To have responded to Government consultations • Comparison with other similar county councils

Deliverable	Dept	Lead Officer*	Start / Expected Start	Expected Completion	Success Measures*
Kept on track to achieve all planned budget savings in the medium term	All depts	Pete Handford	April 2021	March 2022	 All budget savings have been identified and delivered by 2024/25
Demonstrated value for money through excellent procurement and contract management	CCP	Teresa Gerrard			To be conformed



Priority: Effective early help for individuals and communities

Deliverable	Dept	Lead Officer	Start / Expected Start	Expected Completion	Success Measures
Continued to operate the Community Response Unit, established during the pandemic, as part of our work to improve health and wellbeing	ASC&H	Ellie Houlston	August 2020	September 2021	 Service offer reconfigured and aligned with Public Health and Adult Care services Increased numbers of people volunteering to deliver support linked to the CRU. Evidence that the support provided by the CRU improves health and wellbeing and prevents or reduces additional demand on other council services by enabling people to remain independent and stay well.

Undertaken local COVID-19 testing and contact tracing activity and provided advice to schools, care homes, businesses and communities to help manage the spread and outbreaks of coronavirus **Number of calls made to positive cases in Derbyshire oscillation by National Tests and Trace Team completed **Number of educational establishments provided with advice** Number of community and settings asymptomatic testing venues established Number of pommunity and settings asymptomatic testing venues established Number of popule accessing community and settings testing venues **Solve of measurable engagement around public health, testing and vaccination messages neutral or positive leading to increased uptake and compliance **Successfully resourced the set up and operation of Covid-19 test and vaccination centres **Provided clear policy and guidance to employees, managers and schools**						Дррсі
HIGHAUGIS AND SCHOOLS	advice to schools, care homes, businesses and communities to help manage the spread and outbreaks of	ASC&H	Iain Little	Started	March 2022	 positive cases in Derbyshire % of cases forwarded to Derbyshire County Council by National Test and Trace Team completed Number of educational establishments provided with advice Number of workplaces provided with advice Number of community and settings asymptomatic testing venues established Number of people accessing community and settings testing venues 50% of measurable engagement around public health, testing and vaccination messages neutral or positive leading to increased uptake and compliance Successfully resourced the set up and operation of Covid-19 test and vaccination centres Provided clear policy and guidance to employees,

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Deliverable	Dept	Lead Officer	Start / Expected Start	Expected Completion	Success Measures
Increased the number of people taking part in stop smoking and weight management programmes	ASC&H	Darran West	April 2019	March 2022	 Number of people achieving a 4 week Quit. Number of people achieving a 5% weight loss. Sign up to and implement actions associated with the Healthy Weight Declaration
Provided training to all schools and education providers to support the emotional wellbeing and mental health of children following the coronavirus pandemic	CS	Isobel Fleming/ Iain Peel	To be confirmed	March 2022	 More children identified with mental health needs receive support Reduction in school exclusions Support is available for children who have experienced loss or trauma as a result of COVID-19 LCPs can demonstrate improvement locally in children's resilience and emotional wellbeing
Worked with partners to join up existing mental health services to promote positive mental wellbeing and improve support for local people	ASC&H	Iain Little	Started	September 2021	 People have access to information, advice and services (including crisis support) related to mental wellbeing Number of staff who uptake advice, information and support

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Deliverable	Dept	Lead Officer	Start / Expected Start	Expected Completion	Success Measures
Joined up Health Visiting Services and Childrens Centre activities with the NHS to improve service delivery for 0-5s across Derbyshire	ASC&H	Abid Mumtaz	Started	March 2022	 Health Visitor core contact data (five mandated checks). Percentage of children achieving a good level of development Percentage of centres audited as compliant with UNICEF Baby Friendly Standards. Families in need of support to promote child development have access to groups, facilitated by foundation years practitioners
Worked with District and Borough Councils and other partners to develop new sites that will increase the amount of age-appropriate accommodation and support for older people	ASC&H	Julie Vollor	Started	March 2035	To be confirmed
Finalised the new ways of working with older people and people with a disability to increase their independence so that they remain part of their local communities	ASC&H	Linda Elba Porter	Started	March 2023	 Reduction of the number of older people and disabled people entering residential care Increase the number of older people and disabled people able to access short term assistance to regain or increase independence

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Deliverable	Dept	Lead Officer	Start / Expected Start	Expected Completion	Success Measures
Commissioned and procured a new assistive technology service offer to support people with social care needs to live independently in the community	ASC&H	Julie Vollor	Started	March 2022	 Increase the numbers of older people and disabled people accessing Assistive Technology. Completed and evaluated the roll out of the Brain in Hand pilot project
Developed a needs assessment and strategy to improve arrangements for tackling domestic violence and supporting victims	CCP/CS	Don Gibbs/ Alison Noble	April 2021	March 2022	 Developed a needs assessment and strategy to improve arrangements for tackling domestic violence and supporting victims Needs assessment completed Domestic abuse strategy completed
Delivered the 'Pause' programme, to address the needs of more than 50 women who have had multiple children removed into care and to prevent this cycle recurring	CS/ ASC&H	Isobel Fleming/ Mary Hague	Started	September 2024	 Fewer women participating in Pause become pregnant during the programme Of those who participate, fewer women experience further care proceedings for 18 months following the programme

Deliverable	Dept	Lead Officer	Start / Expected Start	Expected Completion	Success Measures
Undertaken an evaluation of the early help support and training offered to partner agencies, and developed measures to monitor the effectiveness of early interventions for children and families	CS	Alison Noble	To be confirmed	March 2022	 Evaluation completed. Measures developed The council's early help and transition service supports recovery from COVID-19 by working alongside local health, education and other partners, to ensure that emerging needs for children are identified and responded to at the earliest opportunity
Worked with partners, including young people and their parents and carers, to produce a set of clear expectations about what good inclusion looks like in mainstream schools across Derbyshire and to define the specialist provision that should be accessible in each locality	CS	Iain Peel	To be confirmed	March 2022	 Positive feedback from partners, parents/carers and young people. Inclusion measures around exclusions, EHE, attendance and pupils not on roll being reviewed in light of the pandemic

Priority: A prosperous and green Derbyshire

Deliverable	Dept	Lead Officer*	Start/ Expected Start	Expected Completion	Success Measures*
Delivered a £40m Local Transport Programme to provide well maintained roads and highways and address road safety concerns	Place	Geoff Pickford	April 2021	March 2022	 Improvements to the condition of highway assets Improved satisfaction with Highway Services
Opened the Woodville-Swadlincote Regeneration Route, the Ashbourne Airfield Link Road and Hollis Lane Link Road Phase 1 in Chesterfield to improve road access	Place	Joe Battye	Started	March 2022	 Delivered 3 transport schemes and delivered x amount of roads
Prepared a countywide response to the Integrated Rail Plan for the Midlands and the North in relation to HS2 to minimise any potential disruption and take full advantage of the economic growth opportunities	Place	Joe Battye	May 2017	September 2021	 Developed and agreed mitigation plan or alternative plan for growth Confirmed the proposals for the reopening of the Barrow Hill / Ivanhoe Lines
Completed the viability assessment to progress the Chesterfield to Staveley Regeneration Route, which will create new homes and jobs for the area	Place	Joe Battye	To be confirmed	June 2021	 Completed viability assessment Developed and agreed Transport Strategy for Northern Growth Zone

Deliverable	Dept	Lead Officer*	Start/ Expected Start	Expected Completion	Success Measures*
Reduced carbon emissions from Council property and vehicles, street lighting and procurement	Place/ All depts	Claire Brailsford	October 2019	March 2022 and ongoing to deliverable deadline of 2032	 Reduction in greenhouse gas emissions from Council owned land and operations Key projects to reduce emissions are being progressed On track to meet target of net zero greenhouse gas emissions by 2032 An energy policy has been developed and implemented to support the Council's carbon reduction pledges. Reduction in staff mileage
Reduced the level of Flood Risk to the residents and businesses of Derbyshire through our planning role, the delivery of flood mitigation schemes and working with communities to develop flood resilience measures	Place	Claire Brailsford	To be confirmed	March 2022	 Review of the Derbyshire Local Flood Risk Management Strategy Consent responses completed Increased customer satisfaction with flooding services responses

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Deliverable	Dept	Lead Officer*	Start/ Expected Start	Expected Completion	Success Measures*
Developed and started to deliver a Climate Change Strategy and Action Plan which sets out priorities to reduce the county's carbon emissions	Place	Claire Brailsford	To be confirmed	October 2021	 Priorities and next steps identified in the Climate Change Strategy and Action Plan Departments are aware of the Climate Projections for Derbyshire and are using them in Service Planning Agreed a governance structure with partners to develop a county-wide approach to understanding the sources of emissions and reducing them
Drafted and agreed the Councils approach to Good Growth to maximise low carbon economic opportunities	Place	Joe Battye	To be confirmed	March 2022	 Implementation of Economic Recovery Strategy in line with agreed timescales Approved the strategic Growth and Infrastructure Plan Developed and approved delivery plan for exemplar transport project LEVI strategy approved and implemented

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Deliverable	Dept	Lead Officer*	Start/ Expected Start	Expected Completion	Success Measures*
Developed the Natural Capital Strategy, identifying areas where the natural environment can be further enhanced whilst also supporting the green economy	Place	Joe Battye	To be confirmed	April 2022	 Strategy developed in accordance with agreed timescales
Explored initiatives to tackle climate change including low carbon local energy generation and working with partners to provide further publicly available electric vehicle charge points	Place	To be confirmed	To be confirmed	To be confirmed	To be confirmed
Developed and delivered a strategic approach to sustainable travel and transport across the county, including the promotion of cycling and walking	Place	To be confirmed	To be confirmed	To be confirmed	 Responding to National Bus Strategy Further roll out of the Key Cycle Network Priorities in line with funding Develop a sustainable bus network Delivery of the Local Cycling and Walking plan in line with planned timescales

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Deliverable	Dept	Lead Officer*	Start/ Expected Start	Expected Completion	Success Measures*
Implemented year 1 of the COVID-19 Recovery Strategy Action Plan rolling out a new Business Start-up programme	Place	Joe Battye	Started	March 2022	 All planned rescue resume and revive actions completed within timescales Business Start-up grant scheme rolled out Green Entrepreneurs Scheme rolled out Robust plans for regeneration and renewal developed and agreed for roll out March 2021 onwards
Rolled out the Green Entrepreneurs scheme, a £2m grant fund to help local business to develop and invest in green energy and carbon reduction	Place	Joe Battye	To be confirmed	To be confirmed	To be confirmed
Implemented year 1 of the COVID-19 Employment and Skills Recovery Action Plan delivering careers and youth hubs	Place	Joe Battye	To be confirmed	To be confirmed	To be confirmed
Developed and secured funding to implement Wi-Fi infrastructure in 27 town centres to better understand how town centres are being used, to help shape future economic renewal programmes	Place	Joe Battye	Started	March 2022	 Developing a programme of roll out of town centres with Wi-Fi infrastructure

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Deliverable	Dept	Lead Officer*	Start/ Expected Start	Expected Completion	Success Measures*		
Increased take-up of fibre enabled broadband across Derbyshire, particularly in rural areas, to improve access, speed and reliability for homes and businesses	Place	Joe Battye	April 2014	December 2021	 Completed and reconciled Contract 2 of DDP and Implemented Voucher top up scheme 		
Provided advice to local businesses as the UK leaves the European Union, to ensure all new laws are complied with, contributing to a fair trading environment in Derbyshire	CCP	Steve Allen	April 2021	March 2022	 Provided advice to local businesses 		
Delivered the "Invest in Derbyshire" plan to increase levels of inward investment into the County	Place	Joe Battye	June 2018	September 2022	 Delivered one investment summits across the County 		
Worked with partners to develop a county wide approach to improve social mobility, targeting underperforming areas across the county	CCP	Sarah Eaton	April 2021	March 2022	 Developed an initial scope and briefing to develop a shared understanding of social mobility across the Council and partner agencies Worked through Vision Derbyshire governance arrangements to explore options and develop a collaborative approach Explored options to develop a Social Mobility Commission for Derbyshire 		

Deliverable	Dept	Lead Officer*	Start/ Expected Start	Expected Completion	Success Measures*	
Worked with schools and other education providers to implement new strategies and support, to enable children and young people to achieve their educational potential and begin to catch up on learning they have missed due to COVID-19 restrictions	CS	Iain Peel	June 2021	June 2022	 Education outcomes in statutory tests and public examinations closing the gap to national. Schools working collaboratively on the recovery curriculum and catch-up Attendance at school during the pandemic is in-line with or better than national 	
Worked with Derbyshire businesses to support the creation of apprenticeship opportunities in key economic sectors, connecting people to local job opportunities	Place	Joe Battye	Started	March 2022	 Roll out of Levy Transfer to create additional apprenticeship opportunities Provided direct support to SMEs to enable them to grow 	